

Disconnecting & Reconnecting the Utilities

When you vacate a property it is your responsibility to disconnect the utilities. connectnow is a simple and convenient time saving service assisting you to disconnect and reconnect your Electricity, Gas, Phone, Internet and Pay-TV to a choice of Australia's leading providers.

Simply fill in your details below and connectnow will make all reasonable efforts to contact you within one working day of receiving an application. If we unable to contact you within this period please call 1300 554 323 to ensure connection and disconnection can be completed by your requested date.

Dr Mr Mrs Miss Ms

Surname _____ Given Name/s _____

Date of Birth ____ / ____ / ____ Drivers Licence No _____ State Issued _____

Home Ph _____ Work Ph _____ Mobile _____ Email _____

Vacating Property Address _____ Post Code _____

Disconnect utilities on ____ / ____ / ____ (we will contact you to confirm details before disconnecting)

When we contact you, please have your electricity, gas and phone account numbers ready. Note: We can only disconnect a Telstra phone line, and only when connecting a phone line at another property

New Property Address _____ Post Code _____

Reconnect utilities on ____ / ____ / ____ (we will contact you to arrange connections at the new property)

DECLARATION:

Connection of your utilities will only be initiated once a representative has discussed your details with you and obtained your consent to the terms and conditions of supply of the relevant utility service provider(s). The privacy of our customers is of vital importance to connectnow.

I consent to the collection of my personal information by Connectnow Pty Ltd ACN 79 097 398 662 for the purposes of arranging for the connection and or disconnection of the nominated moving and connections services and related services, and to providing my personal information contained in this application to the relevant service providers, in accordance with Connectnow's Privacy Policy (which is available for my inspection at www.connectnow.com.au) Connectnow and those service providers may contact me from time to time (including by electronic means) to let me know about new or existing products or services. I understand that I can contact Connectnow at any time if I do not want to receive that information from Connectnow or if I want to update my personal information. I agree that neither connectnow nor the Agent accepts liability for loss caused by delay in, or failure to connect/disconnect or provide the nominated services. The service will be activated according to the applicable regulations, service provider time frames, terms and conditions once agreeing to use the chosen service provider. I authorise the obtaining of a National Metering Identifier and or a Metering Installation Registration Number on my residential address to obtain supply details. It is the responsibility of the customer/homeowner to ensure that the electricity main switch is in the 'Off Position' for the required timeframe on the day of connection and that there is easy access to the meters. I acknowledge that the terms and conditions of the service provider bind me and that after hours connections may incur additional service fees from service providers. I acknowledge that connectnow may be paid a fee by the service provider and may pay a fee to the Agent in respect of the provision of the service provided to me by connectnow.

Is the electricity currently on Y N

Does the property have: Bottle Gas Main Gas Electricity Only

Signed: _____ Date: ____ / ____ / ____



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