



Smoke Alarm Solutions
PROTECTING AUSTRALIANS



National

Tenant Information

About Smoke Alarm Solutions

We are the smoke alarm experts, specialising in protecting Australians. We supply, install and service smoke alarms in more than 230,000 Australian homes and have the largest field service capability in our industry.

Our service is provided to real estate agents, landlords, strata management companies, the Government, Community Housing Authorities, shared and budget accommodation, holiday and rental properties, home owners, property investment specialists and international owners of property in Australia.

Why do we need to access your home?

Your managing agent has a duty of care to ensure that your home is a safe environment. State and Federal Government legislation requires that every property has working smoke alarms.

As per current state legislation, namely the Building Legislation Amendment (Smoke Alarms) Act 2006, smoke alarms in Australian residential properties 'must be functioning' and must meet Australian Standards and must be SSL listed. The landlord of your property is responsible to ensure that smoke alarms are installed and maintained in residential premises in accordance with 146A of the Environmental Planning and Assessment Act 1979.

Smoke Alarm Solutions will be providing this service to ensure that all smoke alarms are tested, cleaned and maintained on an ongoing basis. This service also includes replacing 9 volt batteries where required - saving you any additional costs.

When will our technician attend your property?

Access to your property is required at least once per year. You will receive a standard entry notice/notice to enter in the post from Smoke Alarm Solutions. This will outline the date, time range and the technician/electrician who will be inspecting the property. We will also make contact with you via SMS to advise of the upcoming smoke alarm inspection.

smokealarmsolutions.com.au
1300 852 301

The Tenants 12 Mitchell Street GLEBE NSW 2037	
Notice to enter premises - Smoke alarm inspection	
I hereby give you notice that I will enter the above premises	
On 23-OCT-15	Time of Entry 3.30-5.00
Purpose of visit: To inspect/ service/ install smoke alarms.	
At the request of XYZ Property, this notice is issued by Smoke Alarm Solutions who are authorised by the Renting Agent to act as Secondary Agent on behalf of the Lessor.	
<small>The date and time range of our attendance is detailed above. Your agent has authorised us to collect keys from their office and unless you wish otherwise, there is no need for you to be home when we attend. Should you wish to be home for the inspection and find the date unsuitable, you are welcome to go to our Tenant Appointment Request tab on our website and nominate your preferred date and time frame. Our website address is:</small>	
www.smokealarmsolutions.com.au	
<small>In the event that you will not be home, would you please restrain any dogs and turn off any security alarm that will prevent access. Our Technician will leave a card inside your home to show he has attended. If for any reason he could not gain access, the card will be left in your front door. Our Technician will treat your property with respect and clean up any mess before leaving.</small>	
<small>We apologise if this attendance causes any inconvenience. Our attendance is to meet State Government requirements and to help ensure your personal safety. Thank you for your understanding and co-operation.</small>	
Signature of Secondary Agent	Date issued 17-OCT-15
Name of Renting Agent XYZ Property, PO Box 590, Glebe NSW 2037	
Name and address of person entering Allan Wade Smoke Alarm Solutions PO Box 1591 Toombul, QLD 4012	
www.smokealarmsolutions.com.au	
 Smoke Alarm Solutions <small>Protecting Australians</small>	
<small>Email: smokealarmsolutions@smokealarmsolutions.com.au Phone: 1300 852 301 Fax: (02) 461 7812 Post: PO Box 1591 Toombul QLD 4012 ABN 57 104 781 811</small>	



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Peace of mind

All Smoke Alarm Solutions' technicians are uniformed, carry photo identification and are criminal history checked. They are professionally trained and drive sign-written vehicles. They will clean up after themselves and leave a courtesy card stating that they have attended your property and serviced the alarms.

Should you wish to be at the property when they attend, simply call Smoke Alarm Solutions when you receive the entry notice/ notice to enter or text message to specify an alternate date or time range between 8.30am and 5pm (Monday to Friday). If you do not respond to our letter or text message your agent will supply keys for the technician to access the property to ensure your home remains a safe environment for you and your family.



My alarm is beeping!

In the event that your smoke alarm should false alarm or start beeping, please contact your Property Manager in the first instance they will arrange a Smoke Alarm Solutions technician to attend the property to rectify the situation.

Thank you for cooperation, you're helping to ensure the ongoing safety of your home!

Smoke Alarm Solutions Pty Ltd ABN 97 604 793 688 Fax 1300 852 302

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Australian Capital Territory Ph 1300 853 910 Email act@smokealarmsolutions.com.au South Australia Ph 1300 853 924 Email sa@smokealarmsolutions.com.au