Corner Gordon and Wood Streets (PO Box I) Mackay Queensland 4740 Ph: (07) 4957 7373 • Fax: (07) 4953 1550 Email: mail@hughreilly.com.au www.hughreilly.com.au

Newsletter

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Calendar of Events

16 October 2017	Mid Month Accounting
1 November 2017	End of Month Accounting

SOME THINGS YOU DON'T NEED TO KNOW 💆



There are only 4 words in the English language which end in "dous" - tremendous, horrendous, stupendous and hazardous.

RENTAL MARKET UPDATE

The Vacancy Rate continues to hover between 2 & 3%. Today it is 2.9%. The Ring Road project is now commencing and we will see this work and the benefits it will bring to our region more in the coming months.

Should you have any queries, please do not hesitate to contact Josey on 07 4957 7373 or josey@hughreilly.com.au.

REFERRALS ARE REWARDING

Do you have other investment properties we can manage for you? Consolidate them all under our management for consistency as well as other benefits. Or perhaps you know someone with investment Property? If so, please contact Josey on 07 4957 7373 or josey@hughreilly.com.au. We'd be delighted to help and appreciate your referrals!

FACEBOOK PAGE

LIKE us on Facebook to keep up-to-date with the latest happenings in the Property Market and our Local Community. Find us on

WHO MAKES A GOOD TENANT?

The short answer to this question is "Not always the person you think?" Good Tenants cannot be judged on outward appearances alone- there have been plenty of well dressed, "schmick" Tenant/s who do a runner without paying rent and damage very exclusive properties. The key to selecting a good Tenant is to have your Property Manager go through all the rental history and reference checks with you. The idea is to pick the person who:

- Has the capacity to afford the rent
- Will pay the rent
- Will look after and maintain the property well
- Will have good business relationships with the Agency

There are laws protecting Tenants from bias on discriminatory bases and these are for good reason. It is impossible to lump all people of a certain gender, age or nationality in the same basket. Each person needs to be evaluated on their own merit.

The best indicator of future behaviour is in past behaviour. It is highly unlikely that a person with a stellar rental history will suddenly become a bad Tenant. So reference checks are all important. Your Property Manager seeks references as part of the Tenancy Application process and will undertake these on your behalf. Don't be afraid to question your Property Manager on the feedback on those references and if necessary to go back and find out more information or seek other references if there is something that doesn't seem right.

Employment history is another good indicator – a person who maintains solid employment will generally have the capacity to pay their rent but it also shows that they are somewhat reliable, competent and worthy of employing on an on-going basis.

Personal appearances are a less accurate gauge of whether someone will make a good Tenant, but if they are very unkempt and dirty, this will ring alarm bells about their standards of cleanliness and tidiness that may impact on how they maintain the property. An exception to this could be a tradesperson coming straight from a job site to view a property.



- **REAL ESTATE AGENTS**
- PROPERTY MANAGERS

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Applications with pets are often discounted by Landlords if they have nominated a 'no pet' policy. BUT – it is more difficult for these people to secure long-term rentals and they are less likely to be transient meaning that they could be a better option if you are looking for a long-term Tenant.

No matter what age, gender or nationality – there are some common traits in good Tenants:

- They are stable and are part of the community
- They have secure employment or another means of paying the rent
- They love the property and there is good reason for them to rent it. For example, if the property is close to the school where they teach, they are more likely to want to remain in the property due to the convenience factor
- They have a strong rental history and understand their obligations as a Tenant when it comes to vacating a property
- They are good communicators and will talk to the Property Manager about issues in a timely manner
- They are respectful and polite and will not intimidate or annoy your neighbours

Looks can be deceiving – a flash car, expensive clothes and loads of jewellery could just mean a lot of debt and not a lot of substance! Rely on references and the expertise of your Property Management team to help guide your decision-making process.

Source: Real Estate Dynamics

DO YOU HAVE LANDLORD INSURANCE?

If not, contact our office to find out about the benefits of having landlord insurance to cover your investment.

MAINTENANCE ON ROUTINE INSPECTION REPORT

Please contact the maintenance department at Hugh Reilly Real Estate and advise us of any maintenance or repairs that you wish us to action that are detailed on your routine inspection reports – maintenance2@hughreilly.com.au

PROPERTY OF THE MONTH

10 Kinnon Street, Glenella \$429,000



Located on the northside of the hill with views is this 4 bedroom brick home on a huge 1451 sqm block, with great attributes & unusual features. The house surrounds a spacious central courtyard which opens to the sky and the windows, doors and louvres allow natural ventilation. There is a brand new kitchen, a family play room that opens to back patio and an in-ground swimming pool and a specified study / 5th bedroom well away from the other bedrooms. The ceiling for lounge and dining

room is rake timber with exposed rafters and slate tiled floor. There is a double carport and tool room.

Contact Jim Brown 0427 006 817

RENTAL APPRAISAL: A full rental appraisal is available on request.



ATTENTION LANDLORDS!!

The email address – service@hughreilly.com.au has been created to allow us to deal with landlord queries more efficiently. This address will be monitored by the business partners, so that the job can be allocated to the appropriate officer for immediate attention. This address is also available for any feedback on our level of service. Your satisfaction is important to us.



- REAL ESTATE AGENTS
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