

Crown Property Group Australia

Privacy Policy & Compliance Framework (January 2026)

This document outlines the privacy compliance framework and Privacy Policy for Crown Property Group Australia, in accordance with the Privacy Act 1988 (Cth), Australian Privacy Principles, and NSW residential tenancy reforms.

1. Personal Information We Collect

Names, contact details, tenancy and property information, and financial details reasonably required to conduct real estate services.

2. Purpose of Collection

To sell, lease and manage property, assess applications, communicate with clients, and meet legal obligations.

3. Disclosure

Information may be disclosed to landlords, vendors, tenants, buyers, service providers, or authorities as required by law.

4. Storage & Security

All personal information is stored securely using restricted digital systems and locked physical files.

5. Retention & Disposal

Information is retained only as long as legally required and securely destroyed or de-identified thereafter.

6. Access & Correction

Individuals may request access to or correction of their personal information at any time.

7. Marketing

Marketing communications are sent only where permitted or consented to, with opt-out available at all times.

8. Privacy Complaints

Privacy concerns should be directed to the Licensee-in-Charge at Crown Property Group Australia.