

## **EMERGENCY CONTACTS**

**Note, these numbers are provided for URGENT OUT OF HOURS REPAIRS ONLY.**

When the works are deemed an “Urgent Repair” (as specified by The Residential Tenancies Act 1997) and only after you have made every effort to contact the agent or rental provider by email or phone (including leaving a voice message if out of business hours) and the agent or rental provider has not responded in a reasonable amount of time, the renter may then contact tradespeople to carry out the urgent repairs/maintenance required. Please inform tradespeople at time of arranging repair that you are a renter of Charles Stewart - Colac Rental Management and the payment of the account is to be arranged with the office.

***\*If urgent repair is due to renter's negligence then payment of repair is solely the renter's responsibility.***

**Any repairs/maintenance deemed non-urgent** must be requested at our office, by emailing [rentals@charlesstewart.com.au](mailto:rentals@charlesstewart.com.au), calling 5231 5011 (during business hours), online through our website [www.charlesstewart.com.au](http://www.charlesstewart.com.au) or in writing to 56-60 Bromfield Street, Colac 3250.

**Any unnecessary call-outs for non-urgent repairs/maintenance, out of hours, will be at the renter's expense.** All such accounts will be payable within 7 days of their receipt.

***The following contacts are for emergencies during Out-Of-Hours only.***

### **GAS PLUMBING:**

*For Colac area -*

### **Plumbing and blocked sewers**

*Peter from PH Plumbing - 0428 229 189*

*Mick from Colac Gas & Plumbing - 0499 111 605 or*

*Luke from Luke McLennan Plumbing - 0408 316 219*

*For Camperdown area -*

*Mark from Molans Civil Plumbing – 0408 549 194*

### **ELECTRICAL:**

*For Colac area -*

*Quinton from Smart Sparkz Electrical - 0400 696 134*

*Trent from Edney Electrical - 0439 106 289 or*

*Travis from Frith Electrical - 0407 321 708*

*For Camperdown area -*

*Simon from Pollard Electrical – 0428 931 909*

### **SEPTIC TANKS:**

### **Septic tanks and grease traps**

*Scott from Richardson Transport - 03-5234 6585 or 0417 385 984*